

OUR SERVICES

Commercial Cleaning

Daily cleaning of commercial premises is by far and away the largest part of what Spotless does.

We clean across the UK for all types of single site and multi-site businesses that require anything from 10hrs per week to 1,000 hrs per week.

Every day we supply thousands of hours spanning office cleaning, retail cleaning, industrial cleaning and medical sector cleaning.

What is the key to delivering excellent cleaning services in these sectors?

- Motivated Managers who are incentivised to deliver results.
- Attracting and keeping loyal and hardworking staff.
- Recognising and rewarding the cleaning staff for excellent performance.
- Regular Quality Assessment reports.
- An appreciation and respect for Health and Safety.
- Close customer contact.

This is the formula we aspire to in all our commercial cleaning contracts, and underpins the culture of the company.

We work with flexible contract lengths.

Washroom Consumables

You probably don't want to be bothered with remembering to order washroom supplies. Ordering toilet tissue, hand towels and soap is an additional chore for your office staff that you can easily pass to us.

Our cleaning staff alert us when supplies are short, and we order up for you at the pre-agreed prices.

Not only that, we will advise where necessary on the correct type of toilet tissue and hand towels. There are traditional toilet rolls, jumbo toilet rolls, loose leaf toilet roll and many more. With soap there is bar, wall mounted, free standing dispenser, etc. Each has a purpose and benefit, and we advise accordingly.

Our purchasing power can pass on some excellent prices. Other washroom consumables include waste bins, air fresheners and urinal blocks.

Hygiene Rental Services

Hygiene rental services are a minefield of complex choice and virtually inescapable contract terms.

If you order through us, almost always the contract just sits alongside the cleaning, and can finish with just one month's notice.

- We offer advice to all clients on the suitability and various options around the following services:
Hygiene Units – we help assess if you need them, what size and suitable collection frequencies. Pedal operated? Slim fit in small areas?, Liner or unit replacement service? We can happily advise.
- Vending Units – if you have 50+ staff, or have a lack of shops nearby, there are many options in the multi-vend vending machines. There are a wide variety of office hygiene essentials to choose from. Even shoe shine kits if you need them!



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- Air Freshener Systems – there are good systems and frankly there are some rubbish systems. We'll guide you through the options, with a variety of fragrances to greet you at every visit to the washroom.
- Water Management Devices. There are a number of devices we can recommend to help with water pressure, flush control and dripping taps. We would survey and make recommendations accordingly, either with our own staff, or the staff of our strategic partner.

Recycling Services

Do you know your ratio of Recycled Waste to General Waste? Do you have a target?

If not, we would urge and help you towards a minimum target of 50% general waste, and ideally moving nearer only 40%.

To achieve this, you would need cardboard waste bins around your office to help segregate paper, plastics and aluminium.

You may also need some free staff training in what to recycle, and we can help you there.

This is a subject close to our heart, and in Scotland we actually provide our own in-house waste management service [Brightwaste](#).

IT Cleaning

Keyboards and phones are massive sources of bacteria and cross contamination.

We can put together a recommended programme to clean your IT equipment on a 3 monthly basis, and advice on regular anti septic wipes for your phones.

At another level, we can provide Server and Cleanroom cleaning services through our strategic partners.

Carpet Care

All carpets need maintenance.

Depending on traffic and usage you might like a regular pre-planned programme, or a simple re-active service on request.

Spots and stains will always appear through spillage, and we can react quickly to help you.

Of course different carpets require different methods, and we can advise on this.

Our work is fully insured and can be arranged to take place over weekends, overnight, or at any time to suit you.

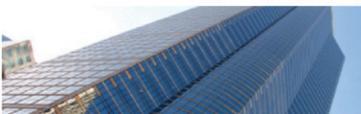
Window Cleaning

Window cleaning often slips under the radar in terms of cost and importance.

Sometimes a window cleaner is simply appointed and quietly goes about their regular visit for years and years.

Of course, nothing wrong with this if it works, but we would always seek to challenge the following:

- Is the appropriate frequency in place? Do you really need 4 weekly cleaning? Or 8 weekly? A combination of frequencies is often the best outcome.
- Check the method. Is Reach and Wash in place where appropriate?



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- Is correct licensing and insurance in place?
- Is your company part-liable if a window cleaner fell?
- Is the cost in need of benchmarking?

We work with hard working, task focussed window cleaners, who are smartly turned out and not too chatty!

Deep Cleaning

Like High Level Cleaning, there is the perennial requirement for a deep clean or spring clean of your premises.

This helps to capture those areas which are not part of the daily cleaning spec.

Deep Cleaning can involve washing down of washrooms, kitchens, or office spaces. In each instance specific cleaning methods and chemicals might apply, and we would quote separately and advise for you.

Again, we exercise the appropriate Risk Assessments and Method Statements. And of course, we seek your 100% approval of all work completed.



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